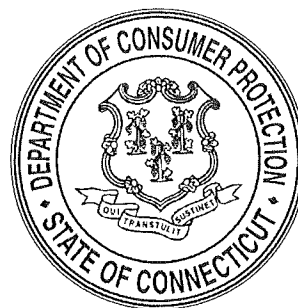
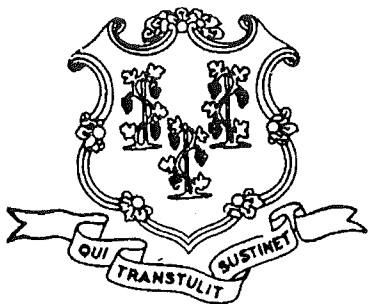


Department of Consumer Protection



**Report to the General Assembly's General Law Committee pursuant to
Public Act 14-210,
"AN ACT CONCERNING THE ENFORCEMENT OF CERTAIN
OCCUPATIONAL LICENSING STATUTES"**

Codified as CGS Sec. 21a-8 (b)

January 15, 2016

**Department of Consumer Protection
165 Capitol Avenue
Hartford, CT 06106**

This report is submitted pursuant to CGS Sec. 21a-8 (b): **Department's and commissioner's powers and duties re boards and commissions.**

(b) Not later than January 15, 2015, and annually thereafter, the commissioner, in accordance with section 11-4a, shall report the following to the joint standing committee of the General Assembly having cognizance of matters relating to consumer protection and occupational licensing: (1) The total number of complaints received by the department in the previous calendar year concerning the work and practice of persons licensed, registered or certified by the boards or commissions specified in subdivisions (1) and (3) of section 21a-6, (2) the nature of each complaint, (3) the department's resolution of each complaint, including, if applicable, whether the complaint (A) was dismissed because the allegation, if substantiated, would not constitute a violation of any statute or regulation, (B) was investigated, (C) was dismissed, following an investigation, for lack of probable cause, (D) was resolved by a settlement, and whether a penalty was imposed pursuant to such settlement, or (E) was brought for formal hearing, and whether a violation was found and a penalty imposed.

This report will provide complaint information pertaining to the boards and commissions included in the statute, specifically those specified in subdivisions (1) and (3) of section 21a-6:

(1) The Architectural Licensing Board established under chapter 390;

(3) The examining boards for electrical work; plumbing and piping work; heating, piping, cooling and sheet metal work; elevator installation, repair and maintenance work; fire protection sprinkler systems work and automotive glasswork and flat glass work established under chapter 393;

This report covers complaints filed with the Department of Consumer Protection for the calendar year 2015. Complaints received are reviewed and investigated by the Department's Trade Practices Division.

A summary of each complaint is attached via spreadsheet. For each complaint, the spreadsheet contains the case number, the occupational license type, the current status of the complaint, the nature of the complaint, the date the complaint was received by the Department, the date the Department closed the complaint (if applicable), and the resolution.

Please see appendix A for complaints pertaining to 21a-6 (1) and appendix B for complaints pertaining to 21a-6 (3).

Appendix A

DCP - Complaint by Type, Owner & Status

The report is based off the original Complaint by Type report with additional selection criteria for Case Owner and Case Status. It also has a sort by division option.

Board = PROFESSIONAL

Case Number	Alleged Issues	Respondent	Credential Number	status	case nature	City	State	Date Received	Date Closed	Resolution
2015-13	Ethical conduct	RAVI K AHUJA	ARI.0006951	CLOSED	Architecture	STAMFORD	CT	04/01/15	12/23/15	Assurance of voluntary compliance
2015-27	Workmanship	JAMES C WALDEN JR	ARI.0003029	CLOSED	Architecture	STAMFORD	CT	06/18/15	12/22/15	Closed - Civil Matter

DCP - Complaint by Type, Owner & Status

The report is based off the original Complaint by Type report with additional selection criteria for Case Owner and Case Status. It also has a sort by division option.

Board = PROFESSIONAL

Case Number	Alleged Issues	status	case nature	City	State	Date Received	Date Closed	Resolution
2015-3	Misuse of professional title	OPENED	Architecture	STAMFORD	CT	01/14/15		Unknown
2015-4	Misuse of professional title	OPENED	Architecture	FAIRFIELD	CT	01/21/15		Unknown
2015-15	Advertising	OPENED	Architecture	STAMFORD	CT	04/14/15		Unknown
2015-18	Advertising	OPENED	Architecture	FAIRFIELD	CT	04/21/15		Unknown
2015-53	Misuse of professional title, Unlicensed/Unregistered	OPENED	Architecture	GLASTONBURY	CT	09/14/15		Unknown
2015-126	Unlicensed/Unregistered	OPENED	Architecture	GEORGETOWN	CT	12/29/15		Unknown

Appendix B

Case Number	Alleged Issues	Respondent	Credential Number	Status	Case Nature	Department	City	Date Received	Date Closed	Resolution
2015-1	Electrical	JUAN RIVERA	HIC.0619687	CLOSED	Advertising	Occupational Enforcement	POCONOCK	01/05/15	08/04/15	Closed
2015-17	Electrical	PAUL RODRIGUES		CLOSED	Misrepresentation	Occupational Enforcement	WHITE PLAINS	01/14/15	01/14/15	Assurance of Voluntary Compliance (AVC)
2015-29	Electrical	T&T ELECTRICAL CONTRACTORS, INC		CLOSED	Site Inspection	Occupational Enforcement		02/02/15	02/02/15	Completed Site Inspection
2015-34	Electrical	JOHN F CARTELLI	ELC.0185306-T2	CLOSED	Working Beyond the Scope	Occupational Enforcement	Camwell	02/04/15	10/27/15	Closed
2015-36	Electrical	ROBERT CHARRIER	HIC.0520290	CLOSED	Unlicensed	Occupational Enforcement	MANFIELD CTR	02/04/15	08/14/15	Assurance of Voluntary Compliance (AVC)
2015-37	Electrical	GEORGE W CASNER JR	ELC.0125613-E1	CLOSED	No Permits	Occupational Enforcement	SOUTHINGTON	02/04/15	03/10/15	Assurance of Voluntary Compliance (AVC)
2015-38	Electrical	STUART TEITELBAUM	ELC.0103112-E1	CLOSED	No Permits	Occupational Enforcement	STAMFORD	02/04/15	04/13/15	Assurance of Voluntary Compliance (AVC)
2015-44	Electrical	ISHAQ S. MITWALY		CLOSED	Unlicensed	Occupational Enforcement	MERIDEN	02/04/15	09/22/15	Refer to Other Department or Agency
2015-47	Electrical	CARL MESHANIC		CLOSED	Unlicensed	Occupational Enforcement	BROOKLYN	02/06/15	04/01/15	Assurance of Voluntary Compliance (AVC)
2015-52	Electrical	DAVID L. TAYLOR		CLOSED	Unlicensed	Occupational Enforcement	BLOOMFIELD	02/27/15	12/11/15	Assurance of Voluntary Compliance (AVC)
2015-63	Electrical	STEVE MAZZO		CLOSED	Unlicensed	Occupational Enforcement	SOUTH NORWALK	02/27/15	07/17/15	Assurance of Voluntary Compliance (AVC)
2015-70	Electrical	CHESTER J MONTINI	ELC.0122171-E1	CLOSED	Workmanship	Occupational Enforcement	TRUMBULL	03/03/15	05/28/15	Assurance of Voluntary Compliance (AVC)
2015-72	Electrical	SECURITY SOLUTIONS		CLOSED	Unlicensed	Occupational Enforcement	NORWALK	03/03/15	04/15/15	File and Monitor
2015-72	Electrical	SECURITY SOLUTIONS		CLOSED	Unlicensed	Occupational Enforcement	NORWALK	03/03/15	04/15/15	Insufficient Evidence
2015-78	Electrical	LAWRENCE D MAROTTI	ELC.0189291-E1	CLOSED	Unlicensed	Occupational Enforcement	NORTH BRANFORD	03/04/15	03/25/15	Completed Site Inspection
2015-92	Electrical	MICHAEL ZAGORSKI	ELC.0124042-E1	CLOSED	Failure to Display Contractor License Number	Occupational Enforcement	MANCHESTER	03/12/15	07/29/15	Assurance of Voluntary Compliance (AVC)
2015-108	Electrical	GEORGE NIKIFORIDES		CLOSED	Unlicensed	Occupational Enforcement	Norwalk	03/28/15	07/01/15	Assurance of Voluntary Compliance (AVC)
2015-122	Electrical	NEXT STEP LIVING INC	HIC.0629266	CLOSED	Unlicensed	Occupational Enforcement	BOSTON	04/06/15	07/29/15	Assurance of Voluntary Compliance (AVC)
2015-124	Electrical	JAMES COGNATELLI	ELC.0200846-E2	CLOSED	Unlicensed	Occupational Enforcement	BRONX	04/06/15	05/20/15	Completed Site Inspection
2015-137	Electrical	WAYNE A ANDERSON	HIC.0601682-RAD	CLOSED	Working Beyond the Scope	Occupational Enforcement	PLAINVILLE	04/13/15	04/13/15	Assurance of Voluntary Compliance (AVC)
2015-143	Electrical	EFFICIENT LIGHTING CONSULTANTS	ELC.0188296-E1	CLOSED	Unlicensed	Occupational Enforcement	NEWTOWN	04/13/15	04/22/15	Closed
2015-160	Electrical	JOHNATHAN S SABO	ELC.0200741-E1	CLOSED	Incomplete	Occupational Enforcement	NORTH FRANKLIN	04/15/15	08/05/15	Assurance of Voluntary Compliance (AVC)
2015-163	Electrical	GIUSEPPE P CONSOLI	ELC.0200741-E1	CLOSED	Unlicensed	Occupational Enforcement	WEST HARTFORD	05/04/15	08/03/15	Assurance of Voluntary Compliance (AVC)
2015-164	Electrical	NICHOLAS C LIMAURO	ELC.0201628-E2	CLOSED	Allowing Apprentice to Work Before Registration	Occupational Enforcement	WEST HAVEN	05/04/15	08/03/15	Assurance of Voluntary Compliance (AVC)
2015-174	Electrical	CHRISTOPHER TORRES	ELC.0154330-E1	CLOSED	Billing	Occupational Enforcement	HARTFORD	05/05/15	06/29/15	Civil Matter
2015-180	Electrical	S WILLIAM HAMILLA		CLOSED	Workmanship	Occupational Enforcement	BRIDGEPORT	05/13/15	12/14/15	Assurance of Voluntary Compliance (AVC)
2015-184	Electrical	PREFERENCE CONSTRUCTION LLC	HIC.0625703	CLOSED	Unlicensed	Occupational Enforcement	BRIDGEPORT	05/19/15	08/26/15	Assurance of Voluntary Compliance (AVC)
2015-187	Electrical	MICHAEL A CALABRESE	ELC.0181908-E1	CLOSED	Unlicensed	Occupational Enforcement	EAST HAVEN	05/19/15	10/05/15	Dispute of Facts
2015-188	Electrical	MICHAEL A SEKELSKY	ELC.0123537-E1	CLOSED	Unlicensed	Occupational Enforcement	BETHEL	05/19/15	11/03/15	Assurance of Voluntary Compliance (AVC)
2015-210	Electrical	JOHN A ROBERTS	ELC.0195008-E1	CLOSED	Unlicensed	Occupational Enforcement	WATERBURY	06/15/15	06/12/15	No Action Warranted
2015-212	Electrical	CORPORATION FOR URBAN HOME OWNERSHIP FOR NEW HAVEN		CLOSED	Unlicensed	Occupational Enforcement	NEW HAVEN	06/15/15	09/28/15	Dispute of Facts
2015-223	Electrical	AA THIRTY SIGN & AWNING		CLOSED	Unlicensed	Occupational Enforcement	WARWICK	07/07/15	09/15/15	File and Monitor
2015-227	Electrical	ANTHONY G GIANNITTI	ELC.0201497-E1	CLOSED	Unlicensed	Occupational Enforcement	NORWALK	07/07/15	08/03/15	Unsubstantiated
2015-229	Electrical	WAYNE MASONE		CLOSED	Unlicensed	Occupational Enforcement	WOLCOTT	07/07/15	07/29/15	NO VIOLATION
2015-251	Electrical	THOMAS POLSKI		CLOSED	Unlicensed	Occupational Enforcement	BRANFORD	07/29/15	10/21/15	Assurance of Voluntary Compliance (AVC)
2015-254	Electrical	JOHN M CENTORE	TYR.0707329-V7	CLOSED	Allowing Apprentice to Work Before Registration	Occupational Enforcement	BRANFORD	08/05/15	08/05/15	Assurance of Voluntary Compliance (AVC)
2015-269	Electrical	ANTHONY G GIANNITTI	ELC.0201497-E1	CLOSED	Working Beyond the Scope	Occupational Enforcement	NORWALK	08/14/15	09/10/15	NO VIOLATION
2015-272	Electrical	RICHARD NADEAU		CLOSED	Unlicensed	Occupational Enforcement	BRISTOL	08/14/15	09/22/15	Dispute of Facts
2015-274	Electrical	FRANK RAMIERI		CLOSED	Unlicensed	Occupational Enforcement	PLAINVILLE	08/14/15	10/27/15	File and Monitor
2015-279	Electrical	JOHN I DELAFELD	HIC.0522370	CLOSED	Unlicensed	Occupational Enforcement	BEACON FALLS	08/19/15	11/16/15	Assurance of Voluntary Compliance (AVC)
2015-282	Electrical	REMIUSZ K MARTULA	ELC.0195944-E1	CLOSED	No Permits	Occupational Enforcement	NEWINGTON	08/20/15	08/31/15	Assurance of Voluntary Compliance (AVC)
2015-290	Electrical	HENRY D MCNILLAN	ELC.0181782-E1	CLOSED	Unlicensed	Occupational Enforcement	BLOOMFIELD	08/26/15	09/08/15	Assurance of Voluntary Compliance (AVC)
2015-291	Electrical	CARLOS C CRISTOVAO	ELC.0201686-E2	CLOSED	Unlicensed	Occupational Enforcement	EAST WINDSOR	08/26/15	09/08/15	Assurance of Voluntary Compliance (AVC)

2015-307	Electrical	PETER E FRATE	ELC-0195912-E1	CLOSED	Workmanship	Occupational Enforcement	NEW HAVEN	09/15/15	10/23/15	Unsubstantiated
2015-342	Electrical	GDI SERVICES		CLOSED	Service	Occupational Enforcement	CLINTON	09/23/15	10/27/15	Unsubstantiated
2015-356	Electrical	SIMON PROPERTY GROUP		CLOSED	Unlicensed	Occupational Enforcement	INDIANAPOLIS	10/05/15	10/22/15	File and Monitor
2015-358	Electrical	BRASS MILL CENTER		CLOSED	Unlicensed	Occupational Enforcement	CHICAGO	10/05/15	10/14/15	Completed Site Inspection
2015-376	Electrical	SECURITY SOLUTIONS		CLOSED	Unlicensed	Occupational Enforcement	NORWALK	10/15/15	01/06/16	File and Monitor
2015-396	Electrical	PAUL N ARRESTA		CLOSED	Unlicensed	Occupational Enforcement	NALIGATUCK	11/06/15	12/17/15	Civil Matter
2015-410	Electrical	JUSTIN E KLEBIEKA	ELC-0200082-E2	CLOSED	Working with Expired License	Occupational Enforcement	WALLINGFORD	11/18/15	12/14/15	Assurance of Voluntary Compliance (AVC)
2015-71	Elevator	THOMAS J O'REILLY	ELV-0400100-R1	CLOSED	Workmanship	Occupational Enforcement	BROOKLYN	03/03/15	09/22/15	RESOLVED (CONSUMER ACCEPTED)
2015-82	Elevator	ASRAR AHMED	ELV-0476290-R5	CLOSED	Unlicensed	Occupational Enforcement	BROOKFIELD	02/24/15	06/15/15	Assurance of Voluntary Compliance (AVC)
2015-141	Elevator	HOME HEALTH PAVILION INC	HIC-0635951	CLOSED	Unlicensed	Occupational Enforcement	NEW MILFORD	04/15/15	07/01/15	Closed
2015-142	Elevator	MEDICALSHOP.COM		CLOSED	Unlicensed	Occupational Enforcement	NEW MILFORD	04/19/15	07/14/15	File and Monitor
2015-366	Elevator	J. W SERVICES LLC		CLOSED	Site inspection	Occupational Enforcement	LOUISVILLE	10/08/15	10/27/15	Dispute of Facts
2015-400	Elevator	101 MOBILITY OF CONNECTICUT		CLOSED	Unlicensed	Occupational Enforcement	WEST HARTFORD	11/10/15	11/20/15	Unsubstantiated
2015-153	Fire	STEVEN A ESTABROOK	FRP-0040398-F2	CLOSED	Working with Expired License	Occupational Enforcement	HARWINTON	04/27/15	07/13/15	Assurance of Voluntary Compliance (AVC)
2015-154	Fire	MACX FIRE PROTECTION LLC		CLOSED	Failure to Maintain Proper Records	Occupational Enforcement	CROMWELL	04/27/15	07/01/15	Assurance of Voluntary Compliance (AVC)
2015-24	Flat Glass Work & Glaziers	MIRAGE MIRROR & GLASS INC	HIC-0577877	CLOSED	Unlicensed	Occupational Enforcement	BRIARCLIFF MANOR	01/05/15	06/09/15	Assurance of Voluntary Compliance (AVC)
2015-51	Flat Glass Work & Glaziers	DAVID A PAQUA	GLZ-0000362-FG2	CLOSED	Failure to Display Contractor License Number	Occupational Enforcement	NORWALK	02/09/15	04/23/15	Assurance of Voluntary Compliance (AVC)
2015-55	Flat Glass Work & Glaziers	CARDENAS MEJIA		CLOSED	Unlicensed	Occupational Enforcement		02/18/15	02/18/15	Assurance of Voluntary Compliance (AVC)
2015-56	Flat Glass Work & Glaziers	THOMAS GALLAGHER		CLOSED	Unlicensed	Occupational Enforcement	WEST HAVEN	02/18/15	02/18/15	Assurance of Voluntary Compliance (AVC)
2015-57	Flat Glass Work & Glaziers	SHAWN P HOPKINS	GLZ-0000767-AG1	CLOSED	Unlicensed	Occupational Enforcement	DURHAM	02/18/15	02/18/15	Assurance of Voluntary Compliance (AVC)
2015-64	Flat Glass Work & Glaziers	QUANTA PANEL SYSTEMS		CLOSED	Unlicensed	Occupational Enforcement	LANCASTER	02/27/15	04/20/15	Closed
2015-83	Flat Glass Work & Glaziers	KURT J DEVRIES	GLZ-0001677-FG1	CLOSED	Unlicensed	Occupational Enforcement	MOODUS	03/06/15	04/02/15	File and Monitor
2015-100	Flat Glass Work & Glaziers	KEVIN W O'HARE	GLZ-0000357-FG2	CLOSED	Working Beyond the Scope	Occupational Enforcement	SOUTH SALEM	03/23/15	03/23/15	Assurance of Voluntary Compliance (AVC)
2015-104	Flat Glass Work & Glaziers	WEBSTER PLATE GLASS		CLOSED	Unlicensed	Occupational Enforcement	WEBSTER	03/25/15	09/30/15	Assurance of Voluntary Compliance (AVC)
2015-125	Flat Glass Work & Glaziers	CENTERPLAN CONSTRUCTION COMPANY LLC	MCO-0902760	CLOSED	Site inspection	Occupational Enforcement	MIDDLETOWN	04/07/15	05/06/15	NO VIOLATION
2015-127	Flat Glass Work & Glaziers	CHRISTOPHER BOWCAL	GLZ-0001131-AG2	CLOSED	Unlicensed	Occupational Enforcement	SOUTHINGTON	04/08/15	08/31/15	Unsubstantiated
2015-128	Flat Glass Work & Glaziers	MARTIN DESAUTELS	HIC-0582719	CLOSED	Unlicensed	Occupational Enforcement	PLYMOUTH	04/08/15	08/18/15	File and Monitor
2015-130	Flat Glass Work & Glaziers	DAVID A KURITZKY	GLZ-0001963-FG1	CLOSED	Unlicensed	Occupational Enforcement	MOUNT KISCO	04/06/15	04/17/15	Dispute of Facts

2015-146	Flat Glass Work & Glaziers	NEW ENGLAND GLASS & MIRROR CO		CLOSED	Unlicensed	Occupational Enforcement	NORWICH	04/16/15	10/07/15	Assurance of Voluntary Compliance (AVC)
2015-151	Flat Glass Work & Glaziers	LUIS A QUICENO	GLZ.0000356-FG2	CLOSED	Working Beyond the Scope	Occupational Enforcement	BRIDGEPORT	04/23/15	04/23/15	Assurance of Voluntary Compliance (AVC)
2015-245	Flat Glass Work & Glaziers	DELUCA CONSTRUCTION CO	HIC.0541569	CLOSED	Site inspection	Occupational Enforcement	STAMFORD	07/24/15	10/07/15	Assurance of Voluntary Compliance (AVC)
2015-278	Flat Glass Work & Glaziers	NEIL'S GLASS REPAIR		CLOSED	Unlicensed	Occupational Enforcement	MADISON	08/18/15	09/10/15	NO VIOLATION
2015-326	Flat Glass Work & Glaziers	ACTION AIR SYSTEMS INC	MEC.0001090	CLOSED	Site inspection	Occupational Enforcement	MANCHESTER	09/17/15	10/05/15	Dispute of Facts
2015-328	Flat Glass Work & Glaziers	BINSWANGER GLASS		CLOSED	Site inspection	Occupational Enforcement	BRISTOL	09/17/15	11/18/15	Assurance of Voluntary Compliance (AVC)
2015-364	Flat Glass Work & Glaziers	LIBORIO SCACCIA		CLOSED	Unlicensed	Occupational Enforcement	PITTSFIELD	10/07/15	10/07/15	Assurance of Voluntary Compliance (AVC)
2015-386	Flat Glass Work & Glaziers	THOMAS R STEBEN	GLZ.0000247-AG1	CLOSED	Working with Expired License	Occupational Enforcement	GOSHEN	11/03/15	11/03/15	Assurance of Voluntary Compliance (AVC)
2015-387	Flat Glass Work & Glaziers	DANIEL F MICHAUD	GLZ.0000275-AG2	CLOSED	Working with Expired License	Occupational Enforcement	NEW BRITAIN	11/03/15	11/03/15	Assurance of Voluntary Compliance (AVC)
2015-388	Flat Glass Work & Glaziers	EDWIN DELEON JR	GLZ.0001554-AG2	CLOSED	Working with Expired License	Occupational Enforcement	CROMWELL	11/03/15	11/03/15	Assurance of Voluntary Compliance (AVC)
2015-397	Flat Glass Work & Glaziers	BRENT R SAMPLE	GLZ.0001613-AG1	CLOSED	Unlicensed	Occupational Enforcement	BRISTOL	11/06/15	11/16/15	Insufficient Evidence
2015-7	Heating & Cooling	MATT J ZADROGA	HTG.0401419-G2	CLOSED	Unlicensed	Occupational Enforcement	HADDAM	01/12/15	01/30/15	Assurance of Voluntary Compliance (AVC)
2015-11	Heating & Cooling	MARC QUALICH		CLOSED	Misrepresentation	Occupational Enforcement	UNCASVILLE	01/13/15	07/10/15	Unresolved Respondent Failed to Respond
2015-12	Heating & Cooling	ALLAN DAY		CLOSED	Misrepresentation	Occupational Enforcement		01/13/15	07/10/15	Insufficient Evidence
2015-13	Heating & Cooling	RICK P CYR	HIC.0615530	CLOSED	Unlicensed	Occupational Enforcement	PROSPECT	01/13/15	07/10/15	Insufficient Evidence
2015-14	Heating & Cooling	AIR TEMP RESIDENTIAL HEATING AND COOLING		CLOSED	Misrepresentation	Occupational Enforcement	NEWINGTON	01/14/15	04/15/15	RESOLVED (CONSUMER ACCEPTED)
2015-23	Heating & Cooling	GRAVELL M HINES	HTG.0400474-D2	CLOSED	Allowing Apprentice to Work Before Registration	Occupational Enforcement	HAMDEN	01/22/15	01/22/15	Assurance of Voluntary Compliance (AVC)
2015-30	Heating & Cooling	CREST MECHANICAL SERVICES INC	MEC.0001126	CLOSED	Site inspection	Occupational Enforcement	HARTFORD	02/02/15	02/02/15	NO VIOLATION
2015-33	Heating & Cooling	TERRY JACKSON		CLOSED	Unlicensed	Occupational Enforcement	MISHAWAKA	02/04/15	09/16/15	Assurance of Voluntary Compliance (AVC)
2015-40	Heating & Cooling	RICHARD B KENT	HTG.0306677-D1	CLOSED	Workmanship	Occupational Enforcement	GROTON	02/04/15	07/09/15	Dispute of Facts
2015-41	Heating & Cooling	MICHAEL J PINETTE	HTG.0393234-S1	CLOSED	Workmanship	Occupational Enforcement	HARWINTON	02/04/15	02/26/15	Dispute of Facts
2015-52	Heating & Cooling	EDWARD R LEVENE	HTG.0394745-S1	CLOSED	Billing	Occupational Enforcement	STAMFORD	02/18/15	08/27/15	Closed
2015-54	Heating & Cooling	CHRISTOPHER D ROCHEFORT	HTG.0394730-S1	CLOSED	Workmanship	Occupational Enforcement	SOUTHINGTON	02/18/15	08/31/15	Closed

2015-68	Heating & Cooling	TIMOTHY KENNEDY	HTG.0303175-S1	CLOSED	Workmanship	Occupational Enforcement	HARTFORD	03/02/15	12/24/15	Civil Matter
2015-76	Heating & Cooling	ANDERSEN OIL CO.		CLOSED	Billing	Occupational Enforcement	LEYARD	03/03/15	04/13/15	RESOLVED (CONSUMER ACCEPTED)
2015-79	Heating & Cooling	VALLEY FIREPLACE & STOVE LLC	HIC.0674006	CLOSED	Workmanship	Occupational Enforcement	CANTON	03/05/15	04/02/15	Assurance of Voluntary Compliance (AVC)
2015-84	Heating & Cooling	DUANE D WHITE	HTG.0404452-D2	CLOSED	Working Beyond the Scope	Occupational Enforcement	HAMDEN	03/10/15	03/10/15	Assurance of Voluntary Compliance (AVC)
2015-90	Heating & Cooling	CHRISTOPHER M BOWMAN	PLM.0203590-P1	CLOSED	Billing	Occupational Enforcement	CHESHIRE	03/12/15	05/13/15	Civil Matter
2015-98	Heating & Cooling	MICHAEL SWAIN		CLOSED	Unlicensed	Occupational Enforcement	TERRYVILLE	03/19/15	04/02/15	Assurance of Voluntary Compliance (AVC)
2015-99	Heating & Cooling	RUSSELL W TURNER	HTG.0308164-S7	CLOSED	Workmanship	Occupational Enforcement	SEYMOUR	03/19/15	06/25/15	Closed
2015-101	Heating & Cooling	VALLEY OIL COMPANY		CLOSED	Workmanship	Occupational Enforcement	PORTLAND	03/24/15	09/15/15	Dispute of Facts
2015-114	Heating & Cooling	MARK D KEMPESTA	HTG.0353861-S7	CLOSED	Incomplete	Occupational Enforcement	BAL TIC	04/06/15	06/24/15	Assurance of Voluntary Compliance (AVC)
2015-117	Heating & Cooling	KENNETH W BUSIERE	HTG.0352582-S2	CLOSED	Workmanship	Occupational Enforcement	ENFIELD	04/08/15	06/03/15	Assurance of Voluntary Compliance (AVC)
2015-131	Heating & Cooling	KENNETH G ASPINWALL	PLM.0278411-P1	CLOSED	Ethical Conduct	Occupational Enforcement	GROTON	04/09/15	09/29/15	Assurance of Voluntary Compliance (AVC)
2015-140	Heating & Cooling	HOCON GAS HOCON GAS		CLOSED	Workmanship	Occupational Enforcement	WATERBURY	04/13/15	08/11/15	Closed
2015-169	Heating & Cooling	R.J. HARTMAN, INC.		CLOSED	Advertising	Occupational Enforcement	MIDDLETOWN	05/04/15	06/08/15	No Action Warranted
2015-171	Heating & Cooling	MARC PEBURN		CLOSED	Unlicensed	Occupational Enforcement	WETHERSFIELD	05/04/15	07/08/15	Dispute of Facts
2015-175	Heating & Cooling	CHRISTOPHER ESIDORE	PLM.0279249-P2	CLOSED	Working Beyond the Scope	Occupational Enforcement	JACKSON	05/08/15	06/29/15	Assurance of Voluntary Compliance (AVC)
2015-181	Heating & Cooling	WILLIAM F O'CONNOR	HTG.0389999-D1	CLOSED	No Permits	Occupational Enforcement	THOMASTON	05/13/15	05/13/15	File and Monitor
2015-183	Heating & Cooling	FIREHOUSE DISCOUNT OIL LLC	HOD.0000733	CLOSED	Unlicensed	Legal Division	UNIONVILLE	05/19/15	07/10/15	No Action Warranted
2015-186	Heating & Cooling	DAVID C FECTEAU	HTG.0389994-S2	CLOSED	Service	Occupational Enforcement	WOLCOTT	05/19/15	08/18/15	Dispute of Facts
2015-192	Heating & Cooling	ROBERT BOSCH, LLC		CLOSED	Billing	Occupational Enforcement	NOVI	05/26/15	05/28/15	Civil Matter
2015-204	Heating & Cooling	KURT CHARLES GUNTHER JR	HTG.0385550-S1	CLOSED	Unlicensed	Occupational Enforcement	DANBURY	06/15/15	08/11/15	Closed
2015-215	Heating & Cooling	TODD A MOSS	HTG.0401522-S3	CLOSED	Workmanship	Occupational Enforcement	TAFTVILLE	06/29/15	10/22/15	Civil Matter
2015-216	Heating & Cooling	JOHN R PRZYBYLSKI	HTG.0303120-S1	CLOSED	Workmanship	Occupational Enforcement	ELLINGTON	06/29/15	08/18/15	Assurance of Voluntary Compliance (AVC)
2015-217	Heating & Cooling	DOMENICO MIELE	HTG.0397879-D1	CLOSED	Unlicensed	Occupational Enforcement	KENSINGTON	06/29/15	08/04/15	Dispute of Facts
2015-222	Heating & Cooling	COUNTY WIDE MECHANICAL SERVICES LLC	HOD.0000894	CLOSED	Billing	Occupational Enforcement	PLAINVILLE	07/07/15	01/06/16	File and Monitor
2015-224	Heating & Cooling	RICHARD F ROSS JR	HTG.0303469-S1	CLOSED	Unlicensed	Occupational Enforcement	TERRYVILLE	07/07/15	08/04/15	Dispute of Facts
2015-234	Heating & Cooling	HOFFMAN ENERGY		CLOSED	Billing	Occupational Enforcement	TRUMBULL	07/13/15	09/22/15	RESOLVED (CONSUMER ACCEPTED)
2015-235	Heating & Cooling	KENNETH A KRUEGER	PLM.0203737-P1	CLOSED	Working Beyond the Scope	Occupational Enforcement	BROOKFIELD	07/14/15	07/29/15	Assurance of Voluntary Compliance (AVC)
2015-242	Heating & Cooling	STANLEY F KUSY	HTG.0388895-D1	CLOSED	Billing	Occupational Enforcement	ENFIELD	07/21/15	11/10/15	Assurance of Voluntary Compliance (AVC)

2015-243	Heating & Cooling	JAMES S MASON	SHM.0001316-SM1	CLOSED	Workmanship	Occupational Enforcement	BRANFORD	07/24/15	10/28/15	Assurance of Voluntary Compliance (AVC)
2015-246	Heating & Cooling	RICHARD L. PINTO		CLOSED	Ethical Conduct	Occupational Enforcement	FAIRFIELD	07/24/15	08/31/15	Assurance of Voluntary Compliance (AVC)
2015-247	Heating & Cooling	KRUPA OIL CO	HOD.0000193	CLOSED	Unlicensed	Occupational Enforcement	SUFFIELD	07/24/15	08/20/15	Dispute of Facts
2015-248	Heating & Cooling	COCA COLA REFRESHMENTS USA INC	FWH.0000085	CLOSED	Unlicensed	Occupational Enforcement	ENFIELD	07/24/15	09/15/15	Unsubstantiated
2015-267	Heating & Cooling	BEST ENERGY	HOD.0001022	CLOSED	Advertising	Occupational Enforcement	PAWCATUCK	08/14/15	11/04/15	File and Monitor
2015-306	Heating & Cooling	ANTHONY J CARUSO SR	HTG.0300421-S1	CLOSED	Site Inspection	Occupational Enforcement	NORWALK	09/15/15	11/18/15	Assurance of Voluntary Compliance (AVC)
2015-314	Heating & Cooling	THOMAS BROCKHAUS		CLOSED	Unlicensed	Occupational Enforcement	SANT LOUIS	09/16/15	09/16/15	Assurance of Voluntary Compliance (AVC)
2015-323	Heating & Cooling	JOSEPH S ROGERS	PLM.0284294-P1	CLOSED	Billing	Occupational Enforcement	CORNWALL BRIDGE	09/17/15	10/23/15	Unsubstantiated
2015-324	Heating & Cooling	ROCK N SOLUCY	HTG.0384366-S8	CLOSED	Unlicensed	Occupational Enforcement	EAST HADDAM	09/17/15	12/09/15	Insufficient Evidence
2015-325	Heating & Cooling	JAMES KEANEY		CLOSED	Unlicensed	Occupational Enforcement	Cheshire	09/17/15	11/16/15	Dispute of Facts
2015-327	Heating & Cooling	TIM KENNEDY		CLOSED	Workmanship	Occupational Enforcement	HARTFORD	09/17/15	01/07/16	Dispute of Facts
2015-329	Heating & Cooling	CHRISTIAN E DOUGLASS	HTG.0403715-B1	CLOSED	Failure to Display Contractor License Number	Occupational Enforcement	CLINTON	09/17/15	10/23/15	Assurance of Voluntary Compliance (AVC)
2015-330	Heating & Cooling	ANTHONY Q JONES	HTG.0387051-S4	CLOSED	Unlicensed	Occupational Enforcement	WINDSOR	09/17/15	12/04/15	Criminal disposition
2015-349	Heating & Cooling	NEW HAVEN HOUSING AUTHORITY		CLOSED	Unlicensed	Occupational Enforcement	NEW HAVEN	09/29/15	10/23/15	Unsubstantiated
2015-351	Heating & Cooling	FUSCO CORPORATION	MCO.0900110	CLOSED	Unlicensed	Occupational Enforcement	NEW HAVEN	09/30/15	10/23/15	Unsubstantiated
2015-352	Heating & Cooling	MANDY MANAGEMENT LLC		CLOSED	Unlicensed	Occupational Enforcement	NEW HAVEN	09/30/15	10/23/15	Unsubstantiated
2015-353	Heating & Cooling	PIKE INTERNATIONAL CONSTRUCTION LLC	HIC.0628776	CLOSED	Unlicensed	Occupational Enforcement	NEW HAVEN	09/30/15	10/23/15	Unsubstantiated
2015-354	Heating & Cooling	CHURCH STREET SOUTH		CLOSED	Unlicensed	Occupational Enforcement	NEW HAVEN	09/30/15	10/23/15	Unsubstantiated
2015-371	Heating & Cooling	KEVIN J MORIARTY	SHM.0004090-SM1	CLOSED	Workmanship	Occupational Enforcement	WINDSOR LOCKS	10/13/15	10/28/15	Civil Matter
2015-381	Heating & Cooling	MATHEW E ROSS	HTG.0399295-S1	CLOSED	Allowing Apprentice to Work Before Registration	Occupational Enforcement	NEWINGTON	10/26/15	11/16/15	Closed
2015-389	Heating & Cooling	JOHN J STROWKOWSKI	HTG.0396016-S1	CLOSED	Working Beyond the Scope	Occupational Enforcement	BEACON FALLS	11/03/15	11/16/15	Assurance of Voluntary Compliance (AVC)
2015-399	Heating & Cooling	MICHAEL V NATALINO	HTG.0305207-S7	CLOSED	Unlicensed	Occupational Enforcement	BRANFORD	11/09/15	12/14/15	Assurance of Voluntary Compliance (AVC)
2015-407	Heating & Cooling	JOHN C ZEBROSKI	HTG.0390668-S2	CLOSED	Unlicensed	Occupational Enforcement	STAMFORD	11/17/15	01/06/16	Civil Matter
2015-16	Plumbing	CHRISTOPHER T MORGAN	PLM.0285354-P1	CLOSED	Obtaining Permits for Others	Occupational Enforcement	NORWALK	01/14/15	01/14/15	Assurance of Voluntary Compliance (AVC)
2015-21	Plumbing	ROWELL, INC.		CLOSED	Billing	Occupational Enforcement	MANCHESTER	01/22/15	09/27/15	Civil Matter
2015-22	Plumbing	A & J FLOORING		CLOSED	Billing	Occupational Enforcement	ROCKY HILL	01/22/15	08/27/15	Closed
2015-25	Plumbing	MARCO G D'IPPOLITO	PLM.0282300-P1	CLOSED	Unlicensed	Occupational Enforcement	BALDWIN PLACE	01/28/15	03/19/15	Assurance of Voluntary Compliance (AVC)
2015-35	Plumbing	MILFORD RE-DEVELOPMENT & HOUSING PARTNERSHIP		CLOSED	Unlicensed	Occupational Enforcement	MILFORD	02/04/15	02/25/15	Closed
2015-39	Plumbing	TIMOTHY J AKER	HTG.0402683-S1	CLOSED	Unlicensed	Occupational Enforcement	WEST SIMSBURY	02/04/15	04/17/15	Assurance of Voluntary Compliance (AVC)
2015-42	Plumbing	MATTHEW AZZOLLINI	PLM.0280356-P2	CLOSED	Workmanship	Occupational Enforcement	NEW FAIRFIELD	02/04/15	10/26/15	Assurance of Voluntary Compliance (AVC)
2015-48	Plumbing	ALAN R D'ANTONIO	PLM.0287621-P2	CLOSED	Unlicensed	Occupational Enforcement	BRANFORD	02/06/15	04/01/15	Closed
2015-49	Plumbing	RICHARD R D'ANTONIO JR	PLM.0203142-P1	CLOSED	Unlicensed	Legal Division	BRANFORD	02/06/15	12/30/15	Assurance of Voluntary Compliance (AVC)

Case Number	Alleged Issues	status	case nature	Department	Date Received	Date Closed	Resolution
2015-18	Electrical	OPENED	Obtaining Permits for Others	Occupational Enforcement	01/16/15		Unknown
2015-165	Electrical	OPENED	Unlicensed	Occupational Enforcement	05/04/15		Unknown
2015-198	Electrical	OPENED	Unlicensed	Occupational Enforcement	06/01/15		Unknown
2015-208	Electrical	OPENED	No Permits	Occupational Enforcement	06/15/15		Unknown
2015-230	Electrical	OPENED	Unlicensed	Occupational Enforcement	07/07/15		Unknown
2015-255	Electrical	OPENED	Workmanship	Occupational Enforcement	08/07/15		Unknown
2015-271	Electrical	OPENED	Unlicensed	Occupational Enforcement	08/14/15		Unknown
2015-275	Electrical	OPENED	Working Beyond the Scope	Occupational Enforcement	08/14/15		Unknown
2015-283	Electrical	OPENED	Workmanship	Occupational Enforcement	08/21/15		Unknown
2015-293	Electrical	OPENED	Unlicensed	Occupational Enforcement	08/27/15		Unknown
2015-295	Electrical	OPENED	- Pending Nature	Occupational Enforcement	08/31/15		Unknown
2015-304	Electrical	OPENED	Unlicensed	Occupational Enforcement	09/14/15		Unknown
2015-315	Electrical	OPENED	Working Beyond the Scope	Occupational Enforcement	08/13/15		Unknown
2015-316	Electrical	OPENED	Unlicensed	Occupational Enforcement	09/17/15		Unknown
2015-318	Electrical	OPENED	Ethical Conduct	Occupational Enforcement	09/17/15		Unknown
2015-339	Electrical	OPENED	No Permits	Occupational Enforcement	09/21/15		Unknown
2015-341	Electrical	OPENED	Billing	Occupational Enforcement	09/22/15		Unknown
2015-367	Electrical	OPENED	Unlicensed	Occupational Enforcement	10/09/15		Unknown
2015-395	Electrical	OPENED	Incomplete	Occupational Enforcement	11/05/15		Unknown
2015-403	Electrical	OPENED	No Permits	Occupational Enforcement	11/13/15		Unknown
2015-404	Electrical	OPENED	Unlicensed	Occupational Enforcement	11/16/15		Unknown
2015-413	Electrical	OPENED	Unlicensed	Occupational Enforcement	11/23/15		Unknown
2015-418	Electrical	OPENED	Billing	Occupational Enforcement	11/30/15		Unknown
2015-420	Electrical	OPENED	Unlicensed	Occupational Enforcement	12/02/15		Unknown
2015-441	Electrical	OPENED	Unlicensed	Occupational Enforcement	04/10/15		Unknown
2015-443	Electrical	OPENED	Unlicensed	Occupational Enforcement	06/25/15		Unknown
2015-211	Elevator	OPENED	Unlicensed	Occupational Enforcement	06/15/15		Unknown
2015-65	Fire Protection	OPENED	Unlicensed	Occupational Enforcement	02/27/15		Unknown
2015-77	Fire Protection	OPENED	No Permits	Occupational Enforcement	03/03/15		Unknown
2015-81	Flat Glass Work & Glaziers	OPENED	Requested Site Inspection	Occupational Enforcement	01/23/15		Unknown
2015-145	Flat Glass Work & Glaziers	OPENED	Unlicensed	Occupational Enforcement	04/16/15		Unknown
2015-147	Flat Glass Work & Glaziers	OPENED	UNREGISTERED	Occupational Enforcement	04/17/15		Unknown
2015-205	Flat Glass Work & Glaziers	OPENED	Unlicensed	Occupational Enforcement	06/15/15		Unknown
2015-357	Flat Glass Work & Glaziers	OPENED	Unlicensed	Occupational Enforcement	10/05/15		Unknown
2015-417	Flat Glass Work & Glaziers	OPENED	Unlicensed	Occupational Enforcement	11/25/15		Unknown
2015-431	Flat Glass Work & Glaziers	OPENED	Site inspection	Occupational Enforcement	12/15/15		Unknown

2015-438	Flat Glass Work & Glaziers	OPENED	Unlicensed	Occupational Enforcement	11/24/15	Unknown
2015-439	Flat Glass Work & Glaziers	OPENED	Unlicensed	Occupational Enforcement	04/02/15	Unknown
2015-49	Heating & Cooling	OPENED	No Permits	Occupational Enforcement	01/16/15	Unknown
2015-50	Heating & Cooling	OPENED	Unlicensed	Occupational Enforcement	01/16/15	Unknown
2015-89	Heating & Cooling	OPENED	Billing	Occupational Enforcement	03/12/15	Unknown
2015-96	Heating & Cooling	OPENED	No Permits	Occupational Enforcement	02/27/15	Unknown
2015-97	Heating & Cooling	OPENED	No Permits	Occupational Enforcement	03/02/15	Unknown
2015-107	Heating & Cooling	OPENED	Billing	Occupational Enforcement	03/25/15	Unknown
2015-119	Heating & Cooling	OPENED	Unlicensed	Occupational Enforcement	04/06/15	Unknown
2015-120	Heating & Cooling	OPENED	Unlicensed	Occupational Enforcement	04/06/15	Unknown
2015-121	Heating & Cooling	OPENED	Unlicensed	Occupational Enforcement	04/06/15	Unknown
2015-139	Heating & Cooling	OPENED	Unlicensed	Occupational Enforcement	04/13/15	Civil Matter
2015-161	Heating & Cooling	OPENED	Workmanship	Occupational Enforcement	05/04/15	Unknown
2015-167	Heating & Cooling	OPENED	Workmanship	Occupational Enforcement	05/04/15	Civil Matter
2015-195	Heating & Cooling	OPENED	Workmanship	Occupational Enforcement	05/29/15	Unknown
2015-209	Heating & Cooling	OPENED	Misrepresentation	Occupational Enforcement	06/15/15	Unknown
2015-232	Heating & Cooling	OPENED	Ethical Conduct	Occupational Enforcement	07/09/15	Unknown
2015-249	Heating & Cooling	OPENED	Billing	Occupational Enforcement	07/27/15	Unknown
2015-263	Heating & Cooling	OPENED	Code Violations	Occupational Enforcement	07/16/15	Unknown
2015-264	Heating & Cooling	OPENED	Unlicensed	Occupational Enforcement	08/12/15	Unknown
2015-270	Heating & Cooling	OPENED	Working Beyond the Scope	Occupational Enforcement	08/14/15	Unknown
2015-277	Heating & Cooling	OPENED	Advertising	Occupational Enforcement	08/18/15	Unknown
2015-294	Heating & Cooling	OPENED	Code Violations	Occupational Enforcement	08/10/15	Unknown
2015-299	Heating & Cooling	OPENED	Workmanship	Occupational Enforcement	09/04/15	Unknown
2015-302	Heating & Cooling	OPENED	Unlicensed	Occupational Enforcement	09/14/15	Unknown
2015-322	Heating & Cooling	OPENED	No Permits	Occupational Enforcement	09/17/15	Unknown
2015-378	Heating & Cooling	OPENED	Workmanship	Home Improvement Unit	10/15/15	Unknown
2015-385	Heating & Cooling	OPENED	Unlicensed	Occupational Enforcement	11/02/15	Unknown
2015-390	Heating & Cooling	OPENED	Workmanship	Occupational Enforcement	11/04/15	Unknown
2015-391	Heating & Cooling	OPENED	Workmanship	Occupational Enforcement	11/04/15	Unknown
2015-398	Heating & Cooling	OPENED	- Pending Nature	Occupational Enforcement	11/09/15	Unknown
2015-433	Heating & Cooling	OPENED	Workmanship	Occupational Enforcement	12/17/15	Unknown
2015-276	Heating & Cooling, Plumbing	OPENED	Workmanship	Occupational Enforcement	08/14/15	Unknown
2015-276	Heating & Cooling, Plumbing	OPENED	Misrepresentation	Occupational Enforcement	08/14/15	Unknown
2015-6	Plumbing	OPENED	Workmanship	Trade Practices Division	01/12/15	Unknown
2015-74	Plumbing	OPENED	Unlicensed	Occupational Enforcement	03/03/15	Unknown
2015-75	Plumbing	OPENED	Unlicensed	Occupational Enforcement	03/03/15	Unknown
2015-129	Plumbing	OPENED	No Permits	Occupational Enforcement	04/08/15	Unknown
2015-134	Plumbing	OPENED	Unlicensed	Occupational Enforcement	04/10/15	Unknown
2015-150	Plumbing	OPENED	Contract	Home Improvement Unit	04/21/15	Unknown
2015-159	Plumbing	OPENED	No Permits	Occupational Enforcement	05/04/15	Unknown

2015-179	Plumbing	OPENED	Unlicensed	Occupational Enforcement	04/28/15	Unknown
2015-189	Plumbing	OPENED	Workmanship	Occupational Enforcement	05/19/15	Unknown
2015-225	Plumbing	OPENED	Unlicensed	Occupational Enforcement	07/07/15	Unknown
2015-233	Plumbing	OPENED	Billing	Occupational Enforcement	07/09/15	Unknown
2015-239	Plumbing	OPENED	Unlicensed	Occupational Enforcement	07/17/15	Unknown
2015-244	Plumbing	OPENED	Unlicensed	Occupational Enforcement	07/24/15	Unknown
2015-260	Plumbing	OPENED	Unlicensed	Occupational Enforcement	08/11/15	Unknown
2015-261	Plumbing	OPENED	Unlicensed	Occupational Enforcement	08/11/15	Unknown
2015-262	Plumbing	OPENED	Obtaining Permits for Others	Occupational Enforcement	08/11/15	Unknown
2015-266	Plumbing	OPENED	Workmanship	Occupational Enforcement	08/14/15	Unknown
2015-273	Plumbing	OPENED	Unlicensed	Occupational Enforcement	08/14/15	Unknown
2015-321	Plumbing	OPENED	Unlicensed	Occupational Enforcement	09/17/15	Unknown
2015-331	Plumbing	OPENED	Unlicensed	Occupational Enforcement	09/17/15	Unknown
2015-335	Plumbing	OPENED	Unlicensed	Occupational Enforcement	09/21/15	Unknown
2015-368	Plumbing	OPENED	Unlicensed	Occupational Enforcement	10/09/15	Unknown
2015-382	Plumbing	OPENED	Unlicensed	Occupational Enforcement	10/26/15	Unknown
2015-384	Plumbing	OPENED	Workmanship	Occupational Enforcement	10/29/15	Unknown
2015-392	Plumbing	OPENED	Billing	Occupational Enforcement	11/04/15	Unknown
2015-401	Plumbing	OPENED	Unlicensed	Occupational Enforcement	11/10/15	Unknown
2015-408	Plumbing	OPENED	Unlicensed	Occupational Enforcement	11/18/15	Unknown
2015-414	Plumbing	OPENED	Unlicensed	Occupational Enforcement	11/23/15	Unknown
2015-416	Plumbing	OPENED	Failure to Maintain Proper Records	Occupational Enforcement	11/23/15	Unknown
2015-440	Plumbing	OPENED	Unlicensed	Occupational Enforcement	04/10/15	Unknown
2015-442	Plumbing	OPENED	Unlicensed	Occupational Enforcement	06/05/15	Unknown
2015-383	Satellite Dishes & Transmission Towers	OPENED	- Pending Nature	Occupational Enforcement	10/27/15	Unknown
2015-203	Solar Systems	OPENED	No Permits	Occupational Enforcement	06/09/15	Unknown
2015-87	TV & Radio & Electronics	OPENED	Ethical Conduct	Occupational Enforcement	03/10/15	Unknown